

COMMUNITY SAFETY SUB OSC AGENDA

Tuesday, 16 October 2018 at 5.30 pm in the Bridges Room - Civic Centre

From the Chief Executive, Sheena Ramsey

Item	Business
1	Apologies
2	Minutes (Pages 3 - 10)
3	Implementation of 2018/19 Strategic Priorities - Six Month Progress Update (Pages 11 - 16) Report of Adam Lindridge, Community Safety Manager – Communities and Environment
4	101 Police and Non-Emergency Contact Number and Your Northumbria (Pages 17 - 20) Presentation from Karl Wilson, Chief Inspector (Neighbourhoods), Northumbria Police
5	Domestic Abuse Review - Progress Update (Pages 21 - 24) Report of Susan Butler, Service Manager, Care, Wellbeing and Learning
6	Preventing Violent Extremism - Overview of Local Profile and Progress Update on Activity (Pages 25 - 28) Report and presentation from Steven Kelly, Safer Communities Co-ordinator, Communities and Environment
7	Work Programme 2018/19 (Pages 29 - 32) Joint Report of the Strategic Director, Corporate Services and Governance and Chief Executive

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GATESHEAD METROPOLITAN BOROUGH COUNCIL

COMMUNITY SAFETY SUB OSC MEETING

Tuesday, 26 June 2018

PRESENT: Councillor N Weatherley (Chair)

Councillor(s): K Dodds, J McClurey, J Turnbull and S Hawkins

APOLOGIES: Councillor(s): T Graham, S Dickie, H Haran and A Wheeler

CSS54 APOLOGIES

Apologies for absence were received from Councillors Tom Graham, Councillor Sonya Dickie, Councillor Helen Haran and Councillor Anne Wheeler.

CSS55 MINUTES

The minutes of the last meeting held on 27 March 2018 were agreed as a correct record.

CSS56 CONSTITUTION

The Constitution of the Sub-Committee and the appointment of the Chair and Vice Chair as approved by the Council for the 2018/19 municipal year as follows was agreed:-

Chair	N Weatherley (C)
Vice Chair	T Graham (VC)

Councillors	S Dickie K Dodds H Haran J Turnbull A Wheeler S Hawkins J McClurey
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RESOLVED - That the information be noted

CSS57 ROLE AND REMIT

RESOLVED - that the role and remit and terms of reference of the sub-committee be noted

CSS58 THE COUNCIL PLAN - YEAR END ASSESSMENT AND PERFORMANCE DELIVERY 2017/18 (INCLUDING FIVE YEAR TARGETS)

The sub-committee received a report which set out performance for the year end 2016/17 in line with the Council's Performance Management Framework. The report's focus is those 'Strategic Outcome Indicators' (SOIs) that fall within the remit of the OSC Community Safety Sub-Committee.

Performance is measured using trend analysis from the date reported last year rather than annual targets, as Strategic Outcome Indicators have 5-year targets set. Where data is not available to report at this time, this is noted and the data will be reported at the six month interval 2018/2019.

The report also highlighted the key actions delivered within the last six months against the new Council Plan 2015-2020.

With regard to indicator LW28 – Percentage of high risk victims engaged with the Independent Domestic Violence Advisor (IDVA) service the Committee requested that further information be provided and a further breakdown of results on the increase in referrals received be provided.

With regard to indicator LW34 – Proportion of people who feel very or fairly safe living in their neighbourhood the Committee requested that a further breakdown of results be provided.

- RESOLVED -
- i) That the information be noted
 - ii) That further updates be provided in due course

CSS59 PARTNERSHIP PLAN 2018/19

The Committee received a report which provided a copy of the statutory Partnership Plan for Gateshead Community Safety Board, which provides details of the strategic priorities identified for the next 12 months.

The Partnership Plan for 2018/19 has identified four strategic priority themes as follows:-

- Anti-Social Behaviour and Environmental Crime
- Domestic Abuse.
- Mental Health
- Restricting Supply – Drug Misuse

In addition, the Partnership plan has identified five thematic workstreams/areas which the Board will monitor during 2018/19 and these are:-

- Hate Crime and Tension Monitoring
- Preventing Violent Extremism (Terrorism)
- Serious and Organised Crime (Disruption)

- Repeat Victimisation and Vulnerability
- Reducing Re-offending

The draft Partnership Plan was appended the main report and provided the Committee with headline details of some activity that has been undertaken over the last twelve months to keep residents safe.

It highlights a range of landscape/context issues that has the potential to impact on the Board, details some of the demand on Community Safety services within the Borough as well as setting out how the delivery of the Partnership Plan will be monitored over the next 12 months.

The Committee were advised that some of the strategic themes/priorities have strong links to work overseen by other statutory Boards (e.g. the Safeguarding Adults, Local Safeguarding Children and Health and Wellbeing Boards) and will require a co-ordinated approach to ensure actions are delivered collaboratively. The final Partnership Plan will be submitted to these respective Boards for consideration.

The Committee were also advised that, when developing the Partnership Plan, every effort, where possible has been made to ensure that similar themes are replicated to those identified within the Northumbria Police and Crime Plan 2017-20, produced by the Police and Crime Commissioner.

The Partnership Plan was circulated to Community Safety Board in May 2018 seeking retrospective endorsement at the meeting scheduled for July 2018. It will also be submitted to Gateshead Council Cabinet for approval in July 2018.

The Committee were advised that the Partnership Plan will be formally scrutinised through the Community Safety Overview and Scrutiny Sub-Committee and regular update reports will be presented to Committee for scrutiny over the next twelve months linked to each of the strategic themes (in line with the OSC workplan 2018/19)

- RESOLVED-
- i) That the information be noted
 - ii) The Committee agreed to receive regular updates on actions undertaken in relation to the strategic priorities (as per the OSC Workplan 2018/19)

CSS60 CRIME AND DISORDER PERFORMANCE 2018/19

The Committee received a report and verbal update from Chief Inspector Karl Wilson, Northumbria Police, Central Area Command, which provided an overview of crime and disorder in Gateshead.

The headline figures show that:

- The previous increases in recorded crime in the last 2 years, 2016/17 +33% and 2017/18 +20% are now reducing as predicted. This year's increase of

total recorded crime in Gateshead +10% being similar to the increases across the Force of +10%

- The increase in Violence against the Person offences +25% are attributable to offences without any injury which are a result of improved recording practices and the majority if these offences are linked to anti-social behaviour.
- In 2017/18 Gateshead saw a significant increase in recorded sexual offences. During this period there has been a reduction in offences (-4%) well below the Force increase of +24%.
- There has been a reduction in Residential Burglary Dwelling offences (-21%)
- There has been a slight increase in ASB incidents (3%)

The Committee were advised that over the next three months local policing operations will focus on ASB, Burglary Dwelling and theft from motor vehicles.

- Operation Crimson will be a multi-agency response to the predicted increases in ASB linked to lighter nights and school holidays. This will be a borough wide operation focusing on hotspots, also providing diversionary services and educational inputs.
- Social Media messaging campaign regarding vehicle crime in Low Fell and Birtley areas.
- Lighter nights campaign focused in Bensham and Shipcote to prevent burglary by means of entering unlocked properties. Officers developing prevention messages, checking doors and challenging householders.
- Gateshead Town Centre continues to be a focus around a cohort of people who cause public order issues. Options to address causes if behaviour (drink/drugs) being utilised to prevent further offending.

- RESOLVED -
- i) That the information be noted
 - ii) The Committee requested that a Briefing note be produced raising awareness of the 101 form
 - iii) That contact details for the Police be shared again
 - iv) That further details on the use of My Streets App be provided and if possible this could be brought to the next meeting of the Committee
 - v) That the council communications team be asked to promote the use of the 101/re-direction to the 101 reporting form

CSS61 DRUG RELATED DEATHS - ANNUAL REPORT AND AUDIT FINDINGS

The Committee received a report providing an update on the current position in Gateshead in respect of drug-related deaths and the action being taken to address this.

The Committee were advised that deaths involving opioids (such as heroin) account for the majority of drug poisoning deaths. Heroin related deaths in England and Wales have more than doubled since 2012 to the highest number since record began 20 years ago. Deaths also arise from misuse of other illegal substances including cocaine and new psychoactive substances (NPS), as well as from the misuse of prescription medication. Alcohol is also mentioned in around a third of

drug misuse deaths annually in England.

In 2012 there were 6 DRDs in Gateshead. By 2016 this had risen to 19, and in the period 2014-16 Gateshead had the 6th highest rate of drug-related deaths in England. The number fell back to 12 in 2017, but already in 2018 there have been 18 deaths so far this year.

The 2016 annual report records that the Gateshead picture follows the national trend in terms of an increase in the number of deaths, gender and primary substance. The report records that:

- In terms of demographic factors all but one of the 19 deaths were males, and 12 were between 19 and 34 years of age with oldest being 54. Seven people lived with family or friends, and in five of these cases at least one member of the family was in the house when the person died. Nine people lived alone and of these nine, six died alone. Three people were homeless, and all but one were unemployed.
- Opioids (such as heroin) accounted for the majority of drug deaths (16) or were present in the system. Fifteen deaths involved opioids and diazepam. Prescription medications (Pregabalin and Gabapentin) were present in nine deaths in small amounts, a small number also had traces of over-the-counter medication. NPS accounted for the one female death. Alcohol was present in half of the deaths, which is higher than the national average.
- 14 people were open or known to the adult drug and alcohol service (Evolve), 10 were currently in treatment, four were previously known. Five were not known to the drug and alcohol service, one of whom was prescribed by their GP (not in shared care).
- 13 of the 19 cases had some form of mental health condition or had previously attempted suicide (though note deaths from suicide are not included in the DRD figures, even where the deceased is a known user).

Similar analysis will be included in the 2017 annual report, which has not yet been published. Overall there were 12 deaths and analysis to date shows that:

There were 8 males and 4 females, with ages ranging from 31-50;

Most were known to treatment services, and most of those were still in treatment at the time of death;

The majority were long term drug users and known to use multiple substances; Majority were known to multiple services and were known to have some sort of mental health condition – anxiety, depression

The analysis to date of the deaths in 2018 suggests common factors:

- Most of the deaths are of men, aged 30-46;
- Most were long term users;
- Most involve multiple substances including prescription and illegal drugs, as well as alcohol; and
- Cocaine is emerging as a factor

The Committee were advised that progress to date is as follows:-

- Naloxone is now routinely issued to those dependent on opioids. Naloxone is an injectable medication that acts rapidly to block the effects of opioids,

especially in overdose

- In 2017, the Public Health team undertook a review and audit of substance misuse services, focused on shared care with the outcome reported to the Health and Wellbeing Board in October. In the light of the review, the Council has developed a revised model for local substance misuse services, and the procurement process for this is currently in progress;
- Immediate action was taken (in 2017) in respect of safety issues concerning the prescribing of methadone in high strength forms (10mg/1ml), given the increased risk it poses if supervised doses find their way into communities and the rise in drug related deaths locally and regionally. Public Health met with the CCG and wrote to GPs to highlight this issue and remove this option for prescribing from the formulary;
- The pathway of care was also amended to ensure all new service users commence their treatment with Evolve, initiating and stabilising on their opioid substitution treatment before being referred back to their local GP;
- For complex service users, such as those also requiring prescriptions for Gabapentin and Pregabalin, GPs must also consult with Evolve and refer where required. This was to help address the issue of inadvertent prescribing of 'abusable' medication e.g. Gabapentin, Benzodiazepines and Pregabalin;
- The completion of the Gateshead Substance Misuse Strategy and the resulting action plans has galvanised multi-agency working by the following shared objectives:
 - Reduce demand/Prevention across the life course
 - Reduce supply/Protection and responsibility
 - Build recovery/Health and Wellbeing services
- The Dual Diagnosis/Needs group has been established to address issues of substance misuse and mental health;
- Continued development of referral pathways within the Criminal Justice Systems (including prisons);
- The DRD panel organised a workshop to be held in early June to examine in more depth the factors behind the rise in deaths in 2018.

- RESOLVED -
- i) That the information be noted
 - ii) The Committee requested that Naloxone to be made more widely available
 - iii) The Committee would like a better understanding of longer-term issues causing people to misuse drugs (e.g. ACE, social/lifestyle, economic issues etc)
 - iv) That regular updates be provided to the Committee during the year.

CSS62 WORK PROGRAMME 2018/19

The Committee received a report setting out the provisional work programme for the Community Safety Sub OSC for the municipal year 2018/19.

The appendix tabled to the report sets out the work programme as it currently stands and highlighted proposed changes to the programme in bold and italics for ease of identification.

RESOLVED -

- i) That the provisional work programme be noted.
- ii) That further reports on the work programme will be brought to the Committee to identify any additional policy issues, which the Committee may be asked to consider.

Chair.....

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TITLE OF REPORT: Community Safety Board – 6mth Progress Update

REPORT OF: Paul Dowling
Strategic Director – Communities and Environment

Summary

The Community Safety Board is required to attend the Community Safety Overview and Scrutiny Sub-Committee (OSC) on a six-monthly basis to provide an overview of the activities that have been undertaken to address its strategic priorities (as set out in the statutory Partnership Plan for 2018/19).

1 Background

- 1.1 The Community Safety Board is a standalone themed partnership that has the legal obligation to address the key crime, disorder and substance misuse (drug and alcohol) issues that are impacting upon the Borough.

3. Strategic Priorities

- 3.1 The Committee received information at its meeting in June 2018 of the strategic priorities that the Board had confirmed for 2018/19. As a reminder, these are:

- Anti-Social Behaviour & Environmental Crime
- Domestic Abuse
- Restricting Supply – Drug Misuse

- 3.2 In addition, there were also several workstreams which the Board will monitor during 2018/19. These include:

- Hate Crime and Tension Monitoring
- Preventing Violent Extremism
- Disruption of Serious and Organised Crime
- Repeat Victimisation and Vulnerability
- Reducing Re-offending

4 Current Performance

- 4.1 The table set out in Appendix 1 shows performance of crime and disorder within Gateshead from April to August 2018. Crime levels have continue to rise with a further 9% increase on last year with notable increases in violent crime, theft of vehicles and drugs offences. In addition, acquisitive crimes (such as burglary, shoplifting and other thefts) have also seen increases in the first five months. There have reductions in shoplifting and criminal damage offences. **Additional data will be made available to Committee at the meeting (to account for the period up to September 2018).**

5. Progress to date

- 5.1 Some highlights of the work undertaken in the last six-months include:

Anti-Social Behaviour & Environmental Crime

- Gateshead identified as one of the areas where ASB has decreased the most across Northumbria. Force communications is looking at how they can highlight some of our work through 'What matters to you campaign'.
- Weekly Operational Tasking Meeting continues to improve in terms of remit and attendance and deploys operational resources based on hotspot locations and need.
- Planning commenced around 2019 ASB campaigns and how partners can come together to support.
- Operation Vienna is operational, looking at issues in the new landlord licensing area in Bensham – and is working well.
- Four World Café engagement events have taken place, looking at how communities can increase capacity and tackle low-level issues themselves, and has resulted in positive engagement with residents about what issue matters to them.
- Drafted 4 x additional Public Space Protection Orders (PSPOs) designed to combat anti-social behaviour, soon to go out to consultation.
- Operation Clasper established which provides partner agencies with the names of young people involved in anti-social behaviour.
- First ASB Injunction on a young person granted with positive requirements.
- Platform Outreach Project (POP) continues to engage with young people in hotspot anti-social behaviour areas.
- Borough-wide operation around taxis and scrap metal carriers.
- Continue to proactively use anti-social behaviour tools and powers.

Domestic Abuse

- Continued to progress with the statutory Domestic Homicide Review (DHR) into Adult D.
- Secured funding in collaboration with the six Northumbria Local Authorities to further strengthen accommodation-based support for victims.
- Gateshead Council in collaboration with Respect, the national charity, have co-ordinated an Adolescent to Parent Violence Conference to promote the positive work undertaken locally.
- Concluded internal review of Domestic Abuse functions and established a revised working model (*separate agenda item) – which has included the creation of a Strategic Domestic Abuse Executive Board.
- The partnership arrangements to support high-risk victims through MARAC and addressing offending behaviour via MATAC continue to be effective.
- Continued support around the Northumbria-wide Whole Systems Approach to Domestic Abuse.
- Reviewing our approach to Domestic Abuse Perpetrator Programmes.
- Working with Office for the Police and Crime Commissioner to re-introduce specialist Domestic Abuse workers into Magistrates Court.
- Commissioned specialist training to upskill frontline staff in relation to cyber related stalking, coercive control and risk assessments.

Restricting Supply – Drug Misuse

- This workstream is a new priority for the Board and is progressing well.
- Establishment of Northumbria Central Drugs Alliance, looking at increasing the amount of drug information available to partners.

- Training partner agencies around what is useful intelligence – resulting in over 50+ staff trained around what intelligence is and how to report
- Reporting framework and pathway established for partners, ongoing work to raise awareness.
- Ongoing work to lobby the Police and Crime Commissioner to highlight the impact of drugs on anti-social behavior and crime.
- New Drugs Strategy being developed by Northumbria Police
- Increases in needles found in the community and subsequent efforts with partners to tackle this including harm reduction measures, education and more punitive approaches with service users, where necessary.
- More reactive Drug-related Death inquiry process being trialed.
- Training for services/users around poly-drug use has been developed.

Hate Crime and Tension Monitoring

- The Workplace Hate Crime Champion Scheme continues to be rolled out across Gateshead with the last session taking place in September 2018 – 50+ champions identified in total.
- Delivered a series of Hate and Mate Crime Awareness Training sessions, attendance has been good and feedback positive.
- Developed a bespoke Hate Crime Tracking Database to identify and respond to hate crime and provide an enhanced service to victims.
- Activity will take place around National Hate Crime Awareness week launch event will take place at Gateshead Stadium. This will include a walk of solidarity to demonstrate support for those in our community who are affected by hate crime.
- We are working with several individuals who have been affected by hate crime to deliver a 'Experts by Experience' event to take place on 17th October 2018.

Preventing Violent Extremism (Terrorism)

- Formal Preventing Violent Extremism (Workshop to Raise Awareness of Prevent) training continues to take place but attendance remains relatively low, despite being promoted regularly.
- Informal awareness sessions have started to be delivered to Council Team Meetings to support WRAP with 104 employees across Care, Wellbeing & Learning having received some input since the last Board.
- Commissioned voluntary sector organisation (Safer Vision) to deliver bespoke Prevent Awareness sessions to Governors and Designated Safeguarding Leads in schools across Gateshead.
- Community Safety are working closely with the Commissioning Team around delivering Prevent Awareness Sessions to all Commissioned Providers across Gateshead.
- Started to complete a Prevent Duty Toolkit for Local Authorities designed to provide practical information and examples of best practice to support the implement of the Prevent duty. This will help us to identify any significant gaps in our current provision around Prevent.
- Shadowed other Local Authority areas across Northumbria to ascertain how they run Prevent and Channel Panels what performance information is collected to ensure a standardised response.
- Arranged two sessions for Councillors to cover the purpose of Prevent, the

process of radicalisation, how to identify when someone may be vulnerable to radicalisation and how to raise concerns in Gateshead.

Serious and Organised Crime (Disruption)

- An analytical Problem Profile has been produced by Northumbria Police to help us to be able to better understand and quantify the impact of Serious and Organised Crime across our locality.
- A multi-agency Action Plan has been created to help embed a partnership response to Serious and Organised Crime.
- Alongside the Police and Crime Commissioner, we are bidding for funding to support the early intervention and prevention of serious violent crime and offending often associated with Serious and Organised Crime.
- Distributed several procurement checklist tools to ensure public bodies are not unwittingly using services of Serious and Organised Crime Groups.
- Delivered a series of sessions to County Lines to raise awareness of this emerging crime trend.
- Operation Magnet, the local partnership response, continues to be effective at a tactical level and is facilitating the effective utilisation of our partnership powers (e.g. Licensing, Housing, Probation and Gain Network).

Repeat Victimisation and Vulnerability

- The Multi-Agency Adult Referral Team (MAART) and Integrated Referral and Assessment Teams are now embedded and operational.
- Complex case meetings continues to take place to implement support and enforcement actions to address vulnerabilities.
- Vulnerable and repeat victims of hate crime are now identified via the Hate Crime Tracker and provided with support through VictimsFirst Northumbria.
- The ASB Volunteers Project continues to operate and provides bespoke one-to-one support to vulnerable and repeat ASB victims.

Reducing Re-offending

- Refreshed the Integrated Offender Management (IOM) process designed to address offending behaviour, anti-social behaviour and homelessness of the most prolific offenders within the Gateshead area.
- Offenders released from prison with no clear housing plan are signposted to attend TGHC premises, on their day of release, to increase likelihood of engagement with housing services.
- Northumbria Community Rehabilitation Company (CRC) are now working from Housing Services and provides an opportunity for offenders to receive a joined-up probation and housing service. This is best practice and has been commended by the CRC and has resulted in some positive changes for offenders.

5.3 Some of the areas that be prioritising and/or be developed further over the next six-months are:

- Produce the statutory Strategic Assessment as well as undertaking public consultation on the draft priorities.
- Finalise the Domestic Homicide Review into Adult D and implement any of the recommendations identified.

- Undertake a systems-thinking review of how we tackle ASB to ensure we have the right approach for supporting victims.
- Map and explore all meetings which look at complex individuals to assess the impact of actions and levels of duplication.
- Explore funding opportunities to support projects around youth diversion and engagement.
- Working with Special Branch to embed the new reporting form within referral processes which will strengthen our internal data collection and identification method to ensure that we are capturing all referrals.
- Launch the new Gateshead Hate Crime Reporting System making it easier and timelier for professionals to log hate crimes and encourage increases in self-reported or witnesses.
- Established a Strategic Hate Crime Supporting Victims Task and Finish Group to review referrals to VictimsFirst Northumbria and look at initiatives designed to increase the uptake of support services.

6 Recommendation

6.1 Members are asked to:

- (i) Comment on the progress made in relation to the strategic priorities of the Community Safety Board;
- (ii) Continue to receive six-monthly Community Safety updates;
- (iii) Identify any issues/areas that OSC want to scrutinise in greater detail at a future Committee meeting.

Contact: Adam Lindridge

Tel: 0191 433 3243

* Appendix 1 – Crime Performance Table

Appendix 1 – Crime Performance Table

* received from Corporate Development Department at Northumbria Police

1 April to 31 August 2018

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Measure (Location)	Northumbria				Gateshead		
	Actual	Previous YTD	% Variance		Actual	Previous YTD	% Variance
Total crime	69865	63130	+11%		9322	8575	+9%
Violent crime	24053	20342	+18%		3154	2678	+18%
Violence against the person	21184	18013	+18%		2806	2329	+20%
Violence against the person - With injury	5755	5525	+4%		704	679	+4%
Most serious violence	363	306	+19%		60	41	+46%
Less serious violence	5392	5219	+3%		644	638	+1%
Violence against the person - Without injury	15429	12488	+24%		2102	1650	+27%
Possession of weapons	305	221	+38%		33	31	+6%
Robbery	354	296	+20%		65	47	+38%
Sexual offences	2210	1812	+22%		250	271	-8%
Vehicle crime	3431	3301	+4%		500	488	+2%
Vehicle interference	404	448	-10%		52	72	-28%
TFMV	2269	2173	+4%		342	346	-1%
TWOC	758	680	+11%		106	70	+51%
Burglary	3802	3844	-1%		561	558	+1%
Burglary dwelling	2427	2556	-5%		383	387	-1%
Burglary OTD	1375	1288	+7%		178	171	+4%
Criminal damage	10348	10433	-1%		1379	1455	-5%
Drug crime	1394	1070	+30%		199	130	+53%
Other crime	26837	24140	+11%		3529	3266	+8%
Shoplifting	6103	6093	+0%		687	894	-23%
Theft from the person	657	540	+22%		78	58	+34%
Serious acquisitive crime	5808	5705	+2%		896	850	+5%
Racially and religiously aggravated crime	565	550	+3%		84	77	+9%
Anti-social Behaviour	23419	22697	+3%				
Youth Anti-social Behaviour	5297	5879	-10%				

TITLE OF REPORT: Performance of the 101 non-emergency contact number for Northumbria Police

REPORT OF: Karl Wilson – Chief Inspector (Neighbourhoods), Northumbria Police

Summary

Community Safety Overview and Scrutiny Sub-Committee will be presented with an overview, background and context of 101 non-emergency police contact number including details of performance around its use as well as exploring the focus around future contact with Northumbria Police

1 Background

- 1.1 As a reminder for members, 101 is the non-emergency number for contacting your local Police Force – when the presenting issue is less urgent than a 999 call – and does not require an emergency response. You should always call 999 when it is an emergency, such as when a crime is in progress, someone suspected of a crime is nearby, when there is an immediate danger to life or when violence is being used or threatened. 101 should be used, for example, if you want to report: if your car has been stolen, property has been damaged, you suspect drug use or dealing in your neighbourhood or to speak directly to the police about a general enquiry. Although 101 is a national police initiative, Northumbria Police are responsible for monitoring performance standards for the force area.
- 1.2 At its meeting in March 2018, Committee requested that Northumbria Police attend and provide a comprehensive update on the performance and barriers associated with 101 – particularly as members had perceived a steady decline in its effectiveness and felt that the service was ‘unfit for purpose with long call wait times’ and was potentially impacting on public confidence to report issues to police.

2 Presentation

- 2.1 The presentation will provide Committee with:
- an overview, background and context around 101 non-emergency number since its inception;
 - a summary of the latest performance issues;
 - examples of the activities that are currently being undertaken by the police to help address the gaps, barriers and issues associated with 101.

3 Recommendation

- 3.1 Committee are asked to:
- (i) Note the contents of the presentation/report;
 - (ii) Comment on and scrutinise the approaches undertaken;

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TITLE OF REPORT: 'Your Northumbria' – Update from Northumbria Police

REPORT OF: Karl Wilson – Chief Inspector (Neighbourhoods),
Northumbria Police

Summary

Community Safety Overview and Scrutiny Sub-Committee will be presented with an overview of the 'Your Northumbria' and 'Fix My Street' applications that have been rolled out in Gateshead to help maximise the engagement and interaction of police and Council with residents and communities.

1 Background

- 1.1 As a reminder, 'Your Northumbria' is a free community messaging system that allows residents to receive crime and disorder notifications and community news happening in their local neighbourhood. The system allows residents to decide when and how they are kept informed about the issues that matter and choose different how to receive alerts (e.g. by phone, email, text message or mobile). It also allows residents to receive bespoke messages based on their location and provides details of incidents that are currently or has occurred in the immediate area (e.g. messages detailing descriptions of missing persons, witnesses and crime prevention advice). The system is used successfully in other localities and sign-up across Northumbria has been positive.
- 1.2 At its meeting in March 2018, Committee requested that Northumbria Police attend and provide an overview of the 'Your Northumbria' system and how it is being used within Gateshead to support public confidence and reassurance.

2 Presentation

- 2.1 The presentation will provide Committee with:
- an overview of the 'Your Northumbria' system;
 - an increased awareness of the application and details of how to sign-up to be involved;
 - examples of how the application has been used to support police activity and increase public engagement.

3 Recommendation

- 3.1 Committee are asked to:
- (i) Note the contents of the presentation/report;
 - (ii) Comment on and scrutinise the approaches undertaken;

Contact: Chief Inspector Karl Wilson

Ext: 0191 2219136

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TITLE OF REPORT: Domestic Abuse Review – Update

REPORT OF: Susan Butler – Service Manager: Care, Wellbeing and Learning

Summary

This report provides an overview of the latest developments in relation to the recently completed Domestic Abuse Review that has been carried out within Gateshead. It will provide an overview of revised delivery model, update on some of the activity that has been achieved in recent months and provide details of challenges to overcome.

Introduction

As a reminder, a Domestic Abuse Review has been carried out to eliminate duplication and to strengthen our collective responses to victims, their families and children and to perpetrators. Following several internal reviews, it was recognised that services were fragmented across different Council services and the support offered was inconsistent. It was subsequently agreed by GMT to unify all domestic abuse functions into a single team in July 2018, to provide support and help, regardless of risk-level – and a lot of activity has been carried out in recent months to establish a revised operating model.

Key Current Activity and Performance

- Established the revised Domestic Abuse Team from 1 August 2018 to address the Community Safety Board strategic priority on Domestic Abuse.
- The team comprises of nine individuals, making up 7 FTE posts with the final staff member joining the team early October.
- A dedicated Domestic Abuse Helpline has been established: 0191 433 3333 which is supported by a centralised email: domesticabuseteam@gateshead.gov.uk or secure email domesticabuseteam@gateshead.gcsx.gov.uk
- Whilst continuing to offer support to individuals referred to the service via existing routes the early focus of the team has been to standardise practice and adopt consistent methods of assessment.
- The team has developed a threshold document to assist partner agencies to access the service, this will be supported by a request for Domestic Abuse Support form on CareFirst, and a draft referral pathway flowchart to enable agencies to understand the referral pathway process (Appendix 1).

- During the first five months of 2018/19 a total of 684 referrals have been received, up from 549 referrals at the same point last year. Of these referrals where contact was established 73% requested a service or received initial advice. Of cases closed during this period, 27% were supported to the point where risks were evidenced to be reduced, and a further 28% received safety planning advice.
- An Operational guidance document is under development and this will form the foundation of the performance management framework for the team. The recording and reporting systems to support the work of the team are being developed through the council-wide CareFirst case management system. The assessment, planning and case management process will incorporate risk identification and safety planning along with a final assessment at case closure. This will allow the team to track progress to identify if risks have reduced, remained static or increased. The introduction of a weekly risk management group, chaired by the Assistant Team Manager will monitor the performance of the team and allow for the sharing of risk and management oversight of high risk cases that are cause for concern within the team and the Local Authority.
- To promote the new service to internal services/teams and external partner agencies the team has worked with the Council's Communications Team to design a suite of posters, the first is (attached) and a leaflet (draft attached). The posters will be displayed across the Borough and the posters and leaflets will be available at a planned launch day. The date for the launch will be provisionally to coincide with White Ribbon Day which is Sunday 25th November. White Ribbon Day is also known as the International Day for the Eradication of Violence against Women and is an annual day to raise awareness of family violence. The new team has also been publicised through the Autumn issue of Council News and will also feature in the September edition of Gateshead Now.
- To further improve multi-agency working representatives from the Domestic Abuse Team attend the daily Integrated Referral and Assessment Team (IRAT) triage meetings. This allows real-time sharing of information relating to incidents raising concerns regarding child welfare, including all relevant domestic related incidents.
- In addition to direct one to one support delivered to individuals the new team will also deliver the national recognised 'Freedom Programme' alongside the locally developed: Surviving Trauma and Abuse: Recovering Together (START) sessions. These programmes aim to help those who have experienced domestic abuse recognise the tactics employed by perpetrators, the impact of abuse and how the brain responds, and to provide them with information about the support available to them now and in the future.
- Operation Encompass has moved from the MAART to the Specialist Support team and will be developed further to ensure that schools are made aware of the households where children are living with and witnessing domestic abuse and follow up contact will be made with the schools to understand what intervention has been undertaken with the child(ren).
- Regular meetings and some joint working has taken place with Community Safety – and several external funding bids have been submitted to support work in relation to accommodation, therapeutic support to children and Operation Encompass.

Future Activity

- As the team becomes more established work will be undertaken to review how it can work more effectively with partners to deliver the best possible outcomes for those affected by domestic abuse. This will align delivery with relevant organisations to avoid duplication and maximise the impact of available resources.
- The Team has agreed to offer placement opportunities to front line Social Work students in the Local authority to help raise awareness and improve joint working on cases involving children.
- Dame Vera Baird QC – Police and Crime Commissioner has written to the North East Regional Local Authorities to request support with the development of the original Operation Encompass. This is aligned to the new regional Violence Against Women and Girls Strategy, which is broad ranging but does have a focus on domestic abuse and supports an ongoing regional Home Office funded Transformation project that Dame Vera Baird would like to implement 'Domestic Abuse: A Whole System Approach'. The Next Step' will consolidate this work and provide schools, children and domestic abuse victims with additional support. The proposal consists of 3 elements:
 - Taking a whole school approach and offering schools an educational programme for ALL staff within the school to give them the tools to spot the signs of domestic abuse and be better equipped to support children and signpost those children for better help
 - Offering PHSE inputs for children across key stages 1-4 which will deliver for, and alongside the schools using funded subject matter experts
 - Providing schools with dedicated school safeguarding liaison staff, funded by the project and employed by Northumbria Police, to offer school staff, parents and children a point of contact for advice and support.
- The team have also contributed to discussions around the implementation of a Court Independent Domestic Violence Adviser project led by the Office of the Police and Crime Commissioner. This will improve the quality of input from victims to the Specialist Domestic Violence Courts and will link to the Domestic Abuse organisations from each of the 6 Local Authorities in the Police Force area.
- The team are exploring the development of two pieces of training for professionals: Victim Blaming and Gender Equality. Victim blaming will explore the question of why a victim stays and dispel some of the myths around this issue and the Gender Equality will explore the imbalance in society in relation to male/female roles and the holistic gender debate.

Recommendations

The Committee is asked to:

- (i) Discuss and comment on the contents of the report;
- (ii) Identify if there any issues/areas linked to Domestic Abuse that OSC would like to scrutinise in greater detail at a future Committee meeting.

- CIN / CP – Child In Need / Child Protection,
- CWL / DA / DAT – Care Wellbeing Learning / Domestic Abuse / Domestic Abuse Team,
- DHR – Domestic Homicide Review,
- IRAT – Integrated Referral Assessment Team

DRAFT Domestic Abuse Team Referral Pathways

- LAC / LP – Looked After Child / Lead Practitioner,
- MAART / MARAC – Multi Agency Adult Referral Team / Multi Agency Risk Assessment Team,
- R&A / SW – Referral & Assessment / Social Worker,
- TAF – Team Around the Family.

Self-Referrals

Family Friend Referrals

Partner Agency Referrals

Police Referrals

CWL Social Worker/Lead Practitioner Referrals (open cases escalating to medium/high risk)

Telephone Dedicated DAT Line 0191 4333333

Email domesticabuseteam@gateshead.gov.uk
domesticabuseteam@gateshead.qcsx.gov.uk

Email referral to DA Team including risk assessment and consent. Submit MARAC referral (high risk)

Automatic email notification of medium and high risk incidents ****currently only high risk****

LP/SW undertake risk assessment and submit 'Request for DA Support' on Carefirst

DAW assessed as standard risk

DAW assessed as medium or high risk

DAW confirmed as medium or high risk

Duty DAW contact family to gain consent

DAW confirmed as medium or high risk

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No Children

Children

No Children

Children

No Children

Children

No Children

Children

Allocate for DA support and contribute to TAF, CIN, CP, LAC Plan or Adult Safeguarding Plan

****MAART or Victims First****
TBC

Early Help Targeted Family Support

Allocate for DA support
Notify Adult Social Care
Direct where additional support needs are identified

Allocate for DA support

Allocate for DA support
Notify Adult Social Care
Direct where additional support needs are identified

Allocate for DA support

Allocate for DA support
Notify Adult Social Care
Direct where additional support needs are identified

Allocate for DA support

****This is a risk high risk area. A robust response to standard risk cases with no children is imperative. The vast majority of DHR's have been assessed as standard risk.****

Not open to children's services

Notify R&A

Open to children's services

Notify SW/LP and contribute to TAF, CIN, CP or LAC plan

Not open to children's services

Referring agency to submit child concern to R&A

Open to children's services

Notify SW/LP and contribute to TAF, CIN, CP or LAC plan

Not open to children's services

IRAT Triage to agree joint response

Open to children's services

Notify SW/LP and contribute to TAF, CIN, CP or LAC plan



Community Safety
Overview and Scrutiny Sub Committee
16 October 2018

TITLE OF REPORT: Preventing Violent Extremism – Progress Update
(October 2018)

REPORT OF: Paul Dowling
Strategic Director, Communities and Environment

Summary

Preventing Violent Extremism is one of the four key elements of the national Counter Terrorism Strategy. The report, and accompanying presentation, provides Committee with an update in relation to the latest Counter Terrorism Local Profile, a summary of the key activity we have carried out in the last twelve-months as well as the details of referral and support processes we have established. It builds on the regular updates provided to Committee following its review of Prevent – which ended in March 2016.

1 Introduction

- 1.1 This report provides the Committee with an update on the work/activity that has taken place in relation to the Preventing Violent Extremism agenda as well an update in relation to the latest Counter Terrorism Local Profile for Gateshead.

2 Background / Context

- 2.1 As a reminder, the Office for Security and Counter-Terrorism has responsibility for the strategic direction of the activity undertaken to disrupt international terrorism. The Government's Counter Terrorism Strategy was initially published in April 2011 and refreshed in 2018 and highlights actions connected to:

- **Pursue** aims to stop terrorist attacks both in the UK and against interests overseas. Northumbria Police are responsible for activities conducted under this work stream (with no direct involvement from Gateshead Council).
- **Protect** aims to strengthen our protection against terrorist attacks in the UK or against our interests overseas, and reduce the vulnerability of targets, through improving protective security arrangements for crowded places.
- **Prepare** aims to mitigate the impact of a terrorist incident where it cannot be stopped. This includes work to bring a terrorist attack to an end, and to recover from subsequent aftermath. From a Council perspective, Resilience and Emergency Planning co-ordinates activity around these workstreams.
- **Prevent** aims to stop people becoming terrorists or supporting terrorism. This includes challenging extremist ideas that are conducive to terrorism or

are shared by terrorist groups, countering extremist ideology and helping to build more cohesive communities. From a Council perspective, Community Safety function co-ordinates the activity linked with this work stream.

- 2.2 Under Section 26 of the Counter-Terrorism and Security Act 2015, specified authorities (including the local authority) in the exercise of their functions, are expected to have “*due regard to the need to prevent people from being drawn into terrorism*”. To support in this duty, the Home Office published a series of self-assessment toolkits and guidance to help share best practice and ideas to help comply with the legislation – with the latest publication being released in September 2018.

3 Progress

- 3.1 There continues to be a wide range of actions carried in Gateshead in relation to the Prevent agenda in the last 12 months. Some of the key activities include:

- Frontline practitioners in key services across the Council continue to receive training in relation to the formal ‘Preventing Violent Extremism’ training.
- To supplement the formal training, a shorter awareness session has been developed and has been delivered to 7 x Team Meetings across the Council with more than 120+ employees attending. These have proven to be well received and further sessions have been planned with Care, Wellbeing and Learning in the coming months.
- Prevent business cards continue to be supplied to those attending training. These include information on the ‘Notice, Check, Share’ principles and the different ways in which to make a Prevent referral in Gateshead and acts as a brief reminder of the vulnerabilities/signs to look for considering Prevent.
- Commissioned voluntary sector organisations to deliver bespoke Prevent Awareness sessions to Governors and Designated Safeguarding Leads in schools across Gateshead. Two sessions for School Governors and six sessions for Designated Safeguarding Leads to take place during 2018/19.
- Worked alongside the Council’s Commissioning Team to arrange training sessions for commissioned providers and to explore ways to include clauses within contracts to mandate training.
- Community Safety has worked with ICT Security and Facilities Management to ensure Gateshead Council’s ICT Security Policy, which references visiting sites which focus on extremism or incite hatred, are robust.
- A Members Seminar took place with Special Branch in April 2018 to share findings of the Counter Terrorism Local Profile (CTLP) and to provide an updated picture of the local/national threat.

- Arranged two Preventing Violent Extremism training sessions for Councillors which will cover the purpose of Prevent, the process of radicalisation, how to identify when someone may be vulnerable to radicalisation and how to raise concerns in Gateshead.
 - Arranged bespoke sessions aimed at Directors across Northumbria to help provide a better understanding and appreciation of the processes involved when dealing with vulnerable people susceptible of radicalisation.
- 3.2 Community Safety continues to complete regular self-assessments to help us to identify gaps, barriers and future focus across the Council and partner agencies to ensure our response to Prevent remains effective.
- 3.3 The latest self-assessment has shown additional work needs to be progressed in the coming months on:
- Identification and training of Channel Panel Chairs
 - Review and refresh the current Prevent referral pathway and local Channel Panel process
 - Ensure we have a more robust mechanism for recording and monitoring cases of interest (following changes to referrals into Special Branch)
 - Embed the new reporting mechanism within CareFirst
 - Support the roll out the Joint Contest Board and set future dates for the Prevent Strategy Implementation Group
- Operation Dovetail
- 3.4 In addition, another element that the Council will need to plan for will be the roll out of Operation Dovetail – which will see increased responsibility being placed on Local Authorities. For information, the Home Office piloted a new approach to the delivery of Channel during 2017/18 and was designed to test how local authorities could take more responsibility for running the Channel programme. Operation Dovetail was expected to be implemented nationally this year – however, the approach has been delayed. Gateshead will be in the last tranche of Local Authorities to roll it out (expected in late 2019/20).

4 Presentation

- 4.1 To accompany this report, members will also receive a Prevent Awareness presentation during Overview and Scrutiny Sub-Committee which will cover an introduction to Prevent, update from the Counter Terrorism Local Profile, an overview of local incidents and how to raise a Prevent concern.

4. Recommendations

- 4.1 The Committee is asked to:
- (i) Discuss and comment on the contents of the report;
 - (ii) Identify if there any issues/areas linked to Prevent that OSC would like to scrutinise in greater detail at a future Committee meeting.

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**COMMUNITY SAFETY SUB
OVERVIEW AND SCRUTINY COMMITTEE
16 October 2018**

TITLE OF REPORT: Annual Work Programme

REPORT OF: Sheena Ramsey, Chief Executive
Mike Barker, Strategic Director, Corporate Services and Governance

Summary

The report sets out the provisional work programme for the Community Safety Sub Overview and Scrutiny Committee for the municipal year 2018/19.

1. The Committee's provisional work programme was endorsed at the meeting held on 26 June 2018 and Councillors have agreed that further reports will be brought to future meetings to highlight current issues / identify any changes/additions to this programme.
2. Appendix 1 sets out the work programme as it currently stands and highlights proposed changes to the programme in bold and italics for ease of identification.

Recommendations

3. The Committee is asked to
 - a) Note the provisional programme;
 - b) Note that further reports on the work programme will be brought to the Committee to identify any additional policy issues, which the Committee may be asked to consider.

Contact: Angela Frisby

Extension: 2138

Community Safety Sub OSC Work Programme 2018-19	
26 June 2018	<ul style="list-style-type: none"> • Constitution • Role and Remit • The Council Plan – Year End Assessment and Performance Delivery 2017-18/Five Year Targets • Safer Gateshead Partnership Plan 2018-19 • Crime and Disorder Performance • Drug Related Deaths – Annual Report and Audit Findings • Work Programme
16 Oct 2018 – 5.30pm	<ul style="list-style-type: none"> • Implementation of Safer Gateshead Priorities – progress update • Prevent – Progress update on Action Plan • Progress Update – Domestic Abuse Review • Counter Terrorism Local Profile/WRAP Training • 101 Performance / Your Northumbria • Work Programme
29 Jan 2019	<ul style="list-style-type: none"> • The Council Plan – performance • Progress Update on Families Gateshead • Consultation on Strategic Assessment Priorities • Reducing Supply of Drugs • Serious Violence and Domestic Homicide – Progress Update • Approach to encouraging the reporting of discrimination/hate crimes • Approach to educating communities / raising awareness of differences amongst individuals / race/cultures • Work Programme
26 March 2019	<ul style="list-style-type: none"> • Implementation of Safer Gateshead Priorities – end of year performance • Prevent – End of Year Performance / Update on Action Plan • Safer Gateshead Draft Priorities 2019-20 • 101 Performance/Your Northumbria - Progress Update • Work Programme

Issues to slot in:-

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